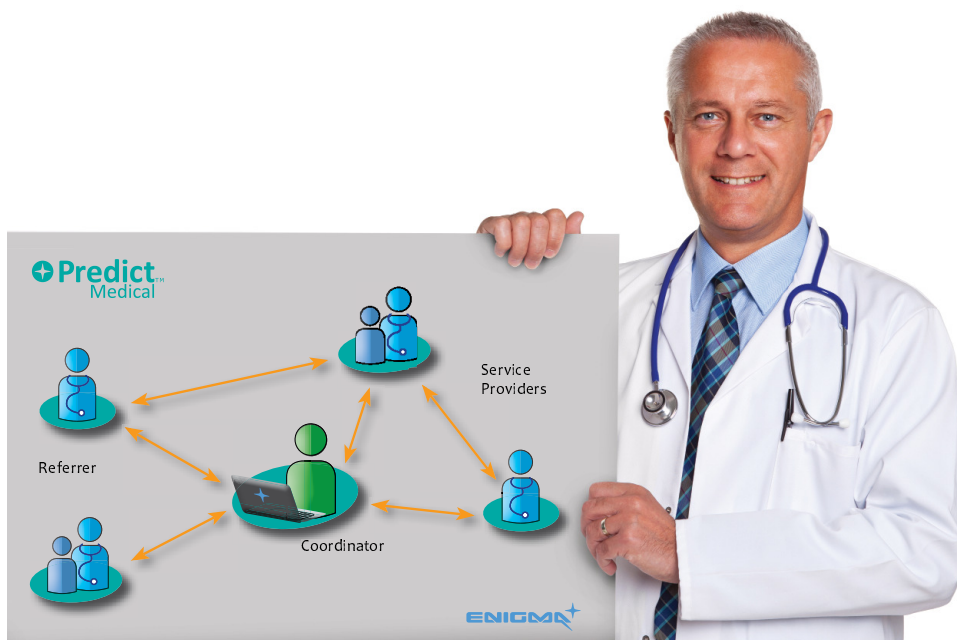


Dynamic and interactive system linking Referrers to Service Providers; clear visibility on the status of referrals; complete financial control for the PHO



- ✦ Directly link the Referrer to the Provider
- ✦ Provide immediate real-time status information, with reporting on key data
- ✦ Refer patients to the most appropriate and available Provider
- ✦ Eliminate most manual processing normally associated with referrals
- ✦ Give your Providers certainty of payment for their services before they deliver them
- ✦ Dynamically manage Practice budget allocations
- ✦ Reduce over-spending, allow Referrer to decide for whom to prioritise funding
- ✦ Eliminate “lost” referrals
- ✦ Capable of integrating with other 3rd party referral systems

PCRMS streamlines the referral process between the Referrer and Service Provider by introducing efficiencies through the work-flow chain

Benefits of PCRMS

To the Referrer

- ✦ Create referrals and assign them directly to specific Service Providers known to provide the specialised service needed
- ✦ Receive prompts when completing a referral ensuring that important information is entered, reducing the risk of rejection by the Provider
- ✦ Receive status updates and notifications from the Provider as your patient is being treated
- ✦ Refer a patient directly to your associated Coordination Service if unsure on the most appropriate package of care for your patient

To the PHO

- ✦ Control access to funding on a Practice and/or referral basis
- ✦ View real time referral status information
- ✦ Run real time status reports / key performance indicator reports
- ✦ Create customised packages of care for more unusual cases
- ✦ Automatic Buyer Created Tax Invoices enable you to pay Service Providers accurately
- ✦ Track the progress of referrals and take action when a referral has not been updated in the appropriate time frame

To the Provider

- ✦ Access an overview of all referrals for patients that are currently in your care
- ✦ See what funding is available to you before you accept and provide service for a patient
- ✦ Create letters from defined templates and send electronically to the Referrer
- ✦ Control your availability to receive referrals
- ✦ Receive accurate and timely payment for the services you have provided

